



Alive With Pride

303 N. Rosser
P.O. Box 816
Forrest City, Arkansas 72336
870.633.2921
Phone: 870.633.2921
Fax: 870.633.5921
E-mail:
customerservice@forrestcitywater.com



December 2014

Volume 1 Issue 3

Special points of interest:

- One of Our Own Retiring
- Preparing Pipes for Cold Weather
- FCWU Christmas Schedule
- Managers Corner

Inside this issue:

Marland Brown Retirement	1
Winterizing Pipes	1
FCWU Christmas Schedule	2
Managers Corner	2

This month one of our own is retiring after years of service with Forrest City Water Utility.

Mr. Marland Brown has worked for Forrest City water Utility for little over 40 years. Mr. Brown is married with one son and no grandkids "as of yet," according to Mr. Brown.

I asked Mr. Brown what was the best part for him in working with Forrest City Water Utility. He said, "The best part of working for FCWU over the past 40 years has been just being a proud employee of a great organization. I have enjoyed working with all of my co-workers. I have also enjoyed

being a supervisor and have tried to set the example of what a good employee is

supposed to be. It has also been a great experience for me, especially knowing that I am helping my com-

munity to have access to safe drinking water for their families."

I asked Mr. Brown what are his plans after working for FCWU for forty years. He said, "I am a pastor at Riverside Baptist Church in Winder and now I will have



more time to do more pastoral work at my church. I am also a big fan of fishing on the lake. I will now have time to throw in my line and see if I can catch those brims, coppers and catfish that I so love to eat."

Marland Brown, Forrest City Water Utility salutes you and thank you for the Forty years you have served and labored here at this company. It is never easy losing a long time employee. It's like losing a family member. Thank you again for the many years of dedication and service to the community while representing Forrest City Water Utility. We will miss you, Marland Brown!



Preparing Pipes for the Winter

By taking preventive measures before cold weather arrives, you can prevent freezing pipes and the costly damage that goes with them.

Wicked winter weather can cause plumbing pipes to freeze and possi-

bly burst, causing flooding and costly water damage to your home. Taking preventive measures before winter sets in can reduce and eliminate the risk of frozen pipes and other cold-weather threats.

Where the trouble lies

Some pipes are more prone to freezing than others because of their location in the home. Pipes most at risk for freezing include:

- Exposed pipes in unheated areas of the home.

"When the temperatures dip below freezing, let your faucets do a slow drip so they will not freeze or burst."

Preparing Pipes cont.

—Pipes located in exterior walls.

—Any plumbing on the exterior of the home.

Preventative measures for outside

A frozen garden hose can cause more damage than a busted hose; it can actually burst an interior pipe. When the water in the hose freezes, it expands, increasing pressure throughout the whole plumbing system. As part of your regular schedule

maintenance, garden hoses should be disconnected, drained, and stored before the first hard freeze.

If you don't have frost-proof spigots, close the interior shut-off valve leading to that faucet, open and drain the spigot, and install a faucet insulator. They cost only a couple bucks and are worth every penny. Don't forget, outdoor kitchens need winterizing, too, to prevent damage.

Exposed interior plumb-

ing

Exposed pipes in the basement are rarely in danger of freezing because they are in a heated portion of the home. But plumbing pipes in an unheated area, such as an attic, crawl space, and garage, are at risk of freezing.

Often, inexpensive foam pipe insulation is enough for moderately cold climates. For severe climates, opt for wrapping problem pipes with thermostatically con-



Pipes cont.

trolled heat tape (from \$50 to \$200, depending on length), which will turn on at certain minimum temps.

When nothing else works, say for a northern wall in a really cold climate, the last resort is to



reroute a pipe. Depending on how far the pipe needs to be moved — and how much

damage is caused in the process — this preventative measure costs anywhere from \$700 on up. Of course, putting the room back together is extra.



Managers Corner

Sometimes it's important for us to tell our own story. This month, we're particularly excited about this new chapter in the History of Forrest City Water Utility. The Renaissance shall act as a launching pad to propel us to new heights as a utility with renewed focus for the 21st Century.

The momentum has already

began with "Alive with Pride" Continue to watch us as we make improvements to all our facilities. We not only want to look good, but we want to provide you, our customers, a more pleasant environment to come and conduct your business.

As we celebrate this season, let's not forget to give

thanks four our Quality Water Resource and we continue to celebrate you, the customer, whom it is our privilege and honor to serve.

In Your Service,

W.H. Calvin Murdock



FCWU Christmas Schedule.

Our offices will closed to observe the Christmas Holiday with our families on **Dec. 24th, Dec. 25th and Dec. 26th**. Please make a note in your calendar of these important dates. We, here at FCWU, wish you and your family a safe and warm holiday from all of us.

